Last Updated on: March 17, 2025

Dental City SMS Communications Terms and Conditions

You may opt-in to receive SMS communications from ICP, Inc., d/b/a Dental City ("Dental City", "we" and "us") by filling out the form on our Site or otherwise providing your consent. When you agree to participate in Dental City SMS communication programs, you agree to receive messages for both single-use and recurring campaigns depending on your opt-in preferences. Recurring campaign messaging frequency may vary. Text messages should not exceed 1 per day. Message and data rates may apply. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.

You agree that all information you provide to register for SMS text messaging is governed by our Privacy Policy, available at <u>https://dentalcity.com/PDF/Privacy-Policy-May-2023.pdf</u> and our SMS Communications Privacy Policy, available at <u>https://dentalcity.com/PDF/SMS-PrivacyPolicy-February-2025.pdf</u>, and you consent to all actions we take with respect to your information consistent with such policies.

Your consent to receive automated SMS communications is completely voluntary. You may optout at any time. **To opt-out of SMS communications:**

- Call us at 1-800-353-9595.
- Email us at <u>help@dentalcity.com</u>.
- Reply STOP to the message you received.
- Text HELP to receive help.

After you opt-out, we will send you an SMS communication to confirm that you have been unsubscribed. After this, you will no longer receive SMS communications from us. If you want to join again, just sign up as you did the first time and we will start sending SMS communications to you again.

Carriers are not liable for delayed or undelivered messages.

For additional help, email <u>help@dentalcity.com</u> or call us at 1-800-353-9595.